

## **AirSial Offering Flat 20% off to all UPI (UnionPay)**

### **Cardholders – Terms & Conditions**

- The discount shall be applicable on POS purchases through AIR SIAL's outlets (ATOs & CTOs) and online through [www.airsial.com](http://www.airsial.com) with a UnionPay card.
- Only UnionPay cardholders are authorized for this discount. Discount can be applied on Self, Family, Friend & accompanied with Cardholder.
- Online tickets issued on UnionPay Card, through AIR SIAL's website, shall be modified and refunded only at AIR SIAL's sales outlets (CTOs & ATOs).
- For any modification or change of ticket, the passenger shall pay modification charges plus the difference of fare, if applicable.
- Refund of the ticket is always accepted and processed at the place of purchase of the ticket. As such tickets issued from AIR SIAL's website shall be refunded only from AIR SIAL's outlets (CTOs & ATOs).
- Ticket issued on UnionPay Card shall be modified or refunded only on production of the original card.
- Original CNIC/NICOP and/or passport with a photocopy is required for refund of the ticket.
- Ticket cannot be refunded or changed 03 hours before or 06 hours after the departure of the flight.
- Only valid tickets can be changed, modified, or refunded with the applicable charges.
- Discount is applicable on Basic Fare only. All applicable taxes and fees are collected accordingly at the time of purchase of the ticket.
- Passengers will not be entitled to the UPI discount if any other promotional and rebated fare obtain.
- This offers subject to the revision in percentage and period of discount anytime.  
Offer valid for a limited time period only.

### **CREDIT/ DEBIT CARD POLICY**

Tickets issued on Credit/ Debit Card are non-transferable and non-endorsable.

Tickets purchased on Credit/ Debit Card, either from AIR SIAL's own outlets or its website, are exempted, as an incentive, from payment of applicable Bank Transaction Charges. AIR SIAL shall accept the following Credit/ Debit Cards;

- Visa
- Master

Credit/ Debit Card used for the purchase of air ticket must be presented, in original, at check-in counter along with card holder's photo identification. A copy of the photo ID shall be retained at the check-in counter.

However, if a traveling passenger is not a cardholder and he/ she has purchased ticket/s on somebody else's Credit/ Debit card from AIR SIAL's Sales Outlets, in that situation passenger should possess the following documents for presenting at the check-in counter;

- A photocopy of Credit/ Debit Card used for the purchase of the ticket, duly self-attested, through signature, by the owner of the card.

- Copy of the photo identity of the Credit/ Debit cardholder, signed and verified by the cardholder him/ herself.
- Passengers shall also present his/her own photo identification at the check-in counter. Ticket purchased online through AIR SIAL website on Credit/ Debit card, the owner of the card and accompanied passengers shall only be allowed to travel on that ticket. If the owner of the card is not a part of that journey, then ticketed passenger on that Credit/ Debit card would not be allowed to travel.

**Ticket Refunds:**

- Tickets issued on Credit/ Debit Card, through AIR SIAL's website or AIR SIAL's Sales Outlets, shall be refunded only at AIR SIAL's City Ticketing Offices & Airport Ticketing Offices.
- Ticket issued on Credit/ Debit Card shall be modified or refunded on production of Original Credit/ Debit Card.
- Original CNIC/NICOP and/or passport with a photocopy is required for refund of the ticket.
- Ticket cannot be refunded or changed 03 hours before or 06 hours after the departure of the flight.
- Refund charges mentioned on Ticket are applicable for refund of tickets issued on Credit/ Debit Cards.

**Ticket Validity:**

- Tickets remain valid for 30 days from the date of the last booked flight. The day of the flight shall not be counted.
- Expired tickets have no value, whatsoever, and, therefore, cannot be revalidated, refunded, or modified/ changed.