



# Special Person Discount Policy



## **Introductions**

In accordance with NAP 2019 clause 8.1 (g), AIR SIAL offers a 50% discount to passengers with disabilities (Special Person) and a 25% discount to the accompanying attendant on domestic travel. This discount shall be available only AIR SIAL's own Sales Outlets, however, the following terms and conditions shall be applicable;

## **Terms & Conditions**

- i. Only those special people will be eligible for a 50% discount who is having NADRA's Special CNIC (SCNIC). Only one accompanying passenger will be eligible for a 25% discount provided that he/ she travels on the same flight with a special person.
- ii. These above-mentioned discounts are available only on basic fare. All applicable taxes and fees shall be collected accordingly.
- iii. This discount is applicable on all existing Fare Types i.e., Nil Baggage, Standard Baggage, and Extra Baggage.
- iv. Special Person discounted ticket shall be issued on production of Original Special CNIC (SCNIC) and the accompanying passenger shall be booked on the same flight.
- v. Counter Staff shall collect the passenger details and shall forward them to the Revenue Management Department (CRC) for PNR generation. CRC staff shall generate Special Person's PNR and accompanying attendant PNR. Accordingly, Special Person PNR should be mentioned in accompanying attendant's booking as mandatory.
- vi. Copy of SCNIC & CNIC shall be retained at Air Sial's Sales office for issuance of the ticket.
- vii. The ticket purchased under the special person discount, if the special person not travels, the accompanying passenger shall not be allowed to travel on that ticket, and an existing refund policy shall be applicable.
- viii. If the special person wishes to travel but the accompanying passenger cannot travel, the refund will be made according to the refund policy as stated on the ticket.
- ix. Tickets are non-transferable and non-endorsable. Other existing tickets terms and conditions remain the same.

- x. At the time of check-in special person and accompanying attendant remarks shall be available in the column of Remarks of the LDCS.
- xi. Carrier may, without any liability, refuse carriage of any Passenger or Passenger's Baggage for reasons of safety or if, in the exercise of its reasonable discretion, as stated in Article 8 of the Conditions of Carriage.
- xii. No other discount shall be applicable to the subjected passengers except this discount.
- xiii. This policy is applicable with immediate effect and valid till further advice from Commercial Department.